

AQUA PRINCESS WATERPARK | TERMS & CONDITIONS

The use of the water park within the hotel PRINCESS ANDRIANA RESORT & SPA implies the unconditional acceptance of the following terms.

1. Scope & Acceptance of Terms

By entering the water park, the visitor—whether staying at the hotel, at another hotel of the H Hotels Collection, or externally to the hotel premises—fully and unconditionally accepts the present Terms of Use. The terms may be amended unilaterally by the hotel management, effective immediately upon publication. The latest version supersedes any previous ones.

2. Operating Hours & Access

The park operates daily from 10:00 to 17:30 unless otherwise announced due to weather or technical conditions. Entrance is permitted only to guests staying at the hotel or at another hotel of the H Hotels Collection, where access is included in their stay, or to guests staying outside the H Hotels Collection hotels who hold an invitation or have purchased the right to use the park facilities.

3. Management Rights

The management reserves the right to suspend operations at any time without prior notice. The management also has the right to remove any visitor who violates the terms of use.

4. Safety Regulations

Visitors must strictly follow the signage within the park and at the entrance of each slide, and comply with staff instructions. The following are prohibited:

- Use of facilities under the influence of alcohol, substances, or without sufficient time after a meal
- Use of facilities by persons who are ill or have a contagious disease
- Use of facilities by pregnant women
- Inappropriate behavior (running, diving, shouting, pushing, etc.)
- Entry while wearing jewelry

5. Dress Code

The use of appropriate swimwear is mandatory. Infants must wear special swim diapers. Underwear, transparent clothing, or unsafe garments are prohibited. In cases of non-compliance, the guest will be removed.

6. Visitors & Limitation of Liability

6.1 Obligation of Supervision

All minors (under 18 years old) must be continuously accompanied by a parent or guardian, who bears full and exclusive responsibility for their supervision throughout their stay in the park.

6.2 Disclaimer of Hotel Liability

The hotel management bears no responsibility for any incident involving minors or adults, including:

- Injuries
- Drowning
- Incorrect use of facilities
- Lack of supervision by a guardian
- The responsibility for a minor's accident rests solely with the accompanying adult.
- The hotel's liability is limited to the lawful and proper operation of the water park facilities.

6.3 Denial of Access

In cases where minors are found unaccompanied, the management reserves the right to deny use of the park.

7. Personal Belongings & Damages

Visitors are responsible for the safety of their personal belongings. The hotel bears no responsibility for loss, damage, or theft.

8. GDPR & Data Processing

The hotel complies with the provisions of the General Data Protection Regulation (EU 2016/679). For more information, visitors may refer to the Privacy Policy published on the hotel's website.

9. Right to Revise

The park reserves the right to revise the Terms & Conditions without prior notice. Changes are effective upon publication.

10. Governing Law

These terms are governed by Greek Law. Competent courts for any dispute are those of Rhodes.

11. Water Park Signage

In the water park, beyond the usual signage that may exist to warn of potential hazards—as encountered in other hotel facilities or public spaces—you will also find the following signage, which informs you about the safety terms of each facility and the applicable prohibitions.

If you require additional information or clarification regarding this signage, the water park staff is at your disposal to assist you.

	Severity of ride
	Falling height
	Water depth
	Riders must be at least (120/90)cm tall to ride
	Please exit landing pool immediately
	Please exit the landing area immediately
	No food & drinks
	Ride is dark inside
	All riders must wear swimwear
	Riders must not wear jewelry, watches or sunglasses
	People with health problems are not allowed to slide
	People who can't swim are not allowed to slide
	Do not run on the stairs
	Do not dive under the equipment of the Aqua Tower
	Prohibited to change lanes
	No cameras or mobile phones allowed
	Each slide must be ridden feet first, either by sitting or lying down
	MAX: 120kg / MIN: 60kg When using single tube Please hold the handles tightly with both hands
	MAX: 180kg / MIN: 90kg When using two person tube Please hold the handles tightly with both hands
	This slide must be ridden feet first, lying on your back
	Only one rider sliding at a time. No bunching or chaining by riders permitted.
	All kids must be 8 years old and above
	All kids must be between 3 and 10
	All children must be supervised by their parents or a legal guardian